

Having your say in Camden

Tell us what you think

Plain English questionnaire

We want to hear what you think about how we talk to people.

Please tell us what you think about how we talk to and engage with people who are d/Deaf, disabled or have a long term health condition.

We will listen to what you tell us when deciding what to do next.

Please help us by filling in this questionnaire by
Tuesday 23 August

You can fill in the questionnaire and send it back to us without a stamp to:

**Strategy and Change
Floor 5, 5PS
Freepost RSLT-RJBR-TXAA
London Borough of Camden
Town Hall
London
WC1H 9JE**

Or fill in our online questionnaire

<https://consultations.wearecamden.org/communications-strategy-improvement/having-your-say-in-camden>

Or call us on **020 7974 4835**

Introduction

1. Which of the following describe you?

Please tick all that apply

I am d/Deaf, have a disability or long-term health condition

☐

I am a carer for someone who is d/Deaf, has a disability or long-term health condition

☐

I am aged 60 or over

☐

Please only answer Question 1a if you are d/Deaf, disabled or have a long-term health condition

1a. Please tick the box (or boxes) that apply to you

Learning disability

☐

Physical disability

☐

Mental health condition

☐

Visual Impairment

☐

d/Deaf or hard of hearing

☐

Long term health condition

☐

Other disability – please tell us more below

☐

Giving Feedback to Camden Council

2. What are the top 3 things that you would like to talk to the Council about?

1.

2.

3.

3. Which of the following are your preferred ways to have your say in Camden?
TICK UP TO 3 BOXES

Take part in a consultation or survey

☐

Sign a petition

☐

Attend a public meeting e.g. a tenants meeting

☐

Meet face-to-face with a council manager

☐

Take part in a small group discussion e.g. focus group

☐

Write a letter / email

☐

Calling us

☐

Contact your local councillor

☐

'Like', share or comment on social media e.g. Facebook, Twitter

☐

Meet with us to help us design or improve service

☐

Don't know

☐

None of these

☐

Other – please tell us more below

☐

Public Meetings and Forums

4. Have you ever attended a public meeting or forum arranged by Camden Council?

TICK ALL THAT APPLY

Learning Disability Forum

☐

Other meeting or forum – please
tell us more below

☐

Mental Health Forum

☐

Physical Disability Forum

☐

Sensory Needs Forum

☐

Please only answer Question 5 if you have attended a public meeting or forum arranged by Camden Council

5. Please tell us why you attended the public meeting or forum

TICK ALL THAT APPLY

To find out about local issues

☐

To find out about or give feedback on services I receive

☐

To meet people like me

☐

To meet councillors

☐

To meet council officers

☐

Other – please tell us more below

☐

Please only answer Question 6 (overleaf) if you have attended one or more of the forums e.g. Learning Disability, Mental Health, Physical Disability or Sensory Needs

6. To what extent do you agree or disagree with the following statements about the forums?
TICK ONE BOX PER ROW

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly disagree
The venues are suitable for my needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel comfortable at the forum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The forum helps me find out important information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I can understand the information presented at the forum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
We talk about things I am interested in	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is enough time to talk about things	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I can tell people what is important to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People feel safe to say what they think	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel involved in decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The forums are a good place to meet people like me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There are no other meetings in Camden like the forums	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enough people attend the meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lots of different people come to the meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I understand how what I say is used by the Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
We are told about the actions from the meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I think the forums make things better for people like me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Final Comments

7. Do you have anything else you would like to say?

About You

You do not have to answer these questions but your answers will help us give a better service to different groups of people

8. Age

Under 16

55-64

16-24

65-74

25-34

75-84

35-44

85+

45-54

9. Gender

Male

Female

10. Is your gender identity different to the sex you were assumed to be at birth?

Yes

☐

No

☐

11. What is your sexual preference?

Heterosexual

☐

Bisexual

☐

Gay or lesbian

☐

I'd rather not say

☐

12. What is your race or ethnic group?
(By this we mean your skin colour and which country you and your parents come from)

White

☐

Mixed

☐

Asian

☐

Other – please tell
us more below

☐

Black

☐

13. Please tell us your postcode

14. If you would like to receive further information about this project and other council engagement, please provide the following details.

Name:

Address:

Email:

Telephone:

Thank you for completing this questionnaire