

Camden and Islington Safeguarding Adults Partnership Boards

Joint Adult Safeguarding Strategy 2015-18 Seeking Your Views

Questionnaire

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Camden and Islington Safeguarding Adults Partnership Boards Joint Adult Safeguarding Strategy 2015-18

Seeking Your Views

Camden Safeguarding Adults Partnership Board and Islington Safeguarding Adults Partnership Board are both coming to the end of their current three year plans for safeguarding adults – called a ‘safeguarding strategy’.

Over the next few months, we will be working together to put a new joint three year safeguarding strategy in place which covers both Camden and Islington.

To help us do this, we want to hear your views and comments and the actions you think we should take in the next three years to help people stay safe in our boroughs. This will help us to make sure that we’re focusing on the right things and the issues that matter most to you.

Our six “suggested priorities” for the safeguarding strategy are set out in the diagram on page 2. The remaining pages provide space for you to comment on our suggested priorities and tell us what you think we should be focussing on.

If you would like the questionnaire in an easy read format, please email us on camdenSAPB@camden.gov.uk or call 020 7974 3942.

Further information:

For background information on safeguarding adults and adult abuse visit islington.gov.uk/services/social-care-health/adultprotection/Pages/default.aspx or camden.gov.uk/asg.

For background information on what a safeguarding strategy is and why we are asking you for your views, please refer to the “background information and suggested priorities” document that is provided with this questionnaire.

Reporting concerns:

If you are concerned about somebody in Camden or want to report abuse or neglect in Camden, contact Camden Council on 020 7974 4000 (9am – 5pm Monday to Friday) or 020 7974 4444 (out of hours).

If you are concerned about somebody in Islington or want to report abuse or neglect in Islington, contact Islington Council on 020 7527 2299.

In both boroughs, if it is an emergency, take yourself out of danger and call 999.

Suggested priorities:

6. Accountability

What it means:

"I understand the role of everyone involved in my life as a user of services."

Our suggested priorities:

- Help more victims of abuse to get justice
- Check care and health services are high quality
- Deal with abusive care and health services
- Constantly improve safeguarding arrangements

1. Empowerment

What it means:

"I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens."

Our suggested priorities:

- Ask adults at risk how they want to be kept safe
- Tell people about new scams and fraud
- Help people to share stories and experiences
- Listen to what it is like to be safeguarded

5. Partnership

What it means:

"I know professionals treat my personal information in confidence, only sharing what is necessary, and work together to get the best result for me."

Our suggested priorities:

- Develop clear information sharing arrangements
- Work more with voluntary organisations
- Help GPs, police, and housing to report abuse
- Check we have the right people on the board.



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2. Prevention

What it means:

"I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help."

Our suggested priorities:

- Provide information on how to protect yourself
- Tackle poor care before it become abusive
- Stop radicals from grooming vulnerable people
- Learn from serious incidents around the country

4. Protection

What it means:

"I get help and support to report abuse. I get help to take part in the safeguarding process as much as I want and am able to."

Our suggested priorities:

- Promptly investigate suspected cases of abuse
- Train staff and volunteers to protect people
- Help people get their voices heard
- Support minority ethnic groups to report abuse

3. Proportionality

What it means:

"I am sure that the professionals will work for my best interests, as I see them and they will only get involved as much as needed."

Our suggested priorities:

- Identify and deal with the risks people face
- Deal with serious cases of abuse appropriately
- Only deprive people of their liberty if necessary
- Help adults at risk and families to find solutions

Consultation questionnaire

Introduction:

1. What is your name?

Name: _____

What should our priorities be?

Your views and comments will help us to get the strategy right. We want to understand the many and different concerns of the various groups that make up our local communities. This will help us to make sure that we're focusing on the right things in our new strategy and tackling the issues that matter most to you.

Please use the following questions to tell us what you think of our suggested priorities. Please tell us what you think we should be doing over the next three years to help people stay safe in both boroughs.

For more a summary of our suggested priorities please refer to the page above.

2. We want to keep adults at risk safe from abuse and neglect in Camden and Islington. Do you think the six suggested priority areas below are the right areas to focus on over the next three years? Please select one option for each suggested priority:

Empowerment:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No
Prevention:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No
Proportionality:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No
Protection:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No
Partnership:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No
Accountability:	<input type="checkbox"/> Yes	<input type="checkbox"/> Not sure	<input type="checkbox"/> No

For each suggested priority, if you select “yes” or “not sure” please state the reason why; if you select “no” please state what you think our priority should be instead.

Empowerment: _____

Prevention: _____

Proportionality: _____

Protection: _____

Partnership: _____

Accountability: _____

3. SUGGESTED PRIORITY 1 – EMPOWERMENT – We think it is important adults at risk of abuse, their families and carers, can keep themselves safe. We think it is important to give someone choice and control in how they are protected. What do you think we could do to make this happen?

4. SUGGESTED PRIORITY 2 – PREVENTION – How would you like to access information about what abuse is, how to recognise the signs and what you can do to seek help? (choose all that apply)

- Printed leaflet
- Online leaflet/ information
- Posters around the borough
- Magazine articles
- Emails
- Events
- Training
- Face to face with a volunteer or professional
- Via an advocate or community champion
- Other (please state) _____

5. SUGGESTED PRIORITY 3 – PROPORTIONALITY – We want adults at risk, their families and carers to be confident that professionals are working in their best interests. What do you think we could do to help people have confidence in professionals?

6. SUGGESTED PRIORITY 4 – PROTECTION – We want to help people to take part in the safeguarding process as much as they want and are able - e.g. being present and involved when decisions are made. What do you think would help adults at risk, their families and carers, to take part in the safeguarding process?

7. SUGGESTED PRIORITY 5 – PARTNERSHIP – How would you want organisations and professionals in Camden and Islington to work together to keep people safe from abuse and neglect?

8. SUGGESTED PRIORITY 6 – ACCOUNTABILITY – When individuals and organisations harm adults we want to hold them to account for their actions. How would you like to see this happen in Camden and Islington?

9. Please suggest any other steps you think we could take to deliver our suggested priorities and make the biggest difference:

10. There are lots of different types of abuse and neglect. What types of abuse and neglect do you think people in Camden or Islington are most at risk from and that we should try to tackle?

11. a) If you were worried someone was being abused or neglected, who would you be most comfortable and confident reporting this to? (select one)

- | | |
|---|---|
| <input type="checkbox"/> Friend | <input type="checkbox"/> Police |
| <input type="checkbox"/> Family member | <input type="checkbox"/> Voluntary organisation |
| <input type="checkbox"/> Support worker | <input type="checkbox"/> Faith leader or organisation |
| <input type="checkbox"/> Social services | <input type="checkbox"/> Community leader or champion |
| <input type="checkbox"/> GP | <input type="checkbox"/> Carer or care agency |
| <input type="checkbox"/> Other (please state) _____ | |

Please tell us why you would report your concerns to this person/ professional rather than anyone else _____

b) How can we make it easier for people to report their concerns about the abuse or neglect of people in Camden and Islington?

12. Please use this space to provide any other views or comments on what should be a priority in our new joint safeguarding strategy.

About you:

Both Camden and Islington want to make our services better for people from all backgrounds. To do this, we would be really grateful if you could provide us with some information about you. This information will only be used to understand the findings of the consultation and will not be shared with any other party.

We don't look at information on individual people, but look at what we know about our customers from different groups to see how we can meet their needs better. We keep information safely and comply with the Data Protection Act, but if you don't feel comfortable answering some or all of these questions, please let us know. You don't have to answer all the questions and whether or not you do won't affect the service you get.

13. Gender: Are you?

- Male Female Prefer not to say

Is your gender identity different from the gender you were assumed to be at birth?

- Yes No Prefer not to say

14. Age: What is your age?

- 18-24 25-34 35-44 45-54
 55-64 65-74 75-84 85+
 Prefer not to say

15. Ethnicity: What is your ethnic group?

White:

- English / Welsh / Scottish / Northern Irish / British
 - Irish
 - Gypsy or Irish Traveller
 - Any other White background – please state
-

Mixed / multiple ethnic groups:

- White and Black Caribbean
 - White and Black African
 - White and Asian
 - Other mixed / multiple ethnic background – please state
-

Asian or Asian British:

- Indian
 - Pakistani
 - Bangladeshi
 - Chinese
 - Other Asian background – please state
-

Black or Black British:

- Caribbean
 - African
 - Other Black / African / Caribbean background – please state
-

Other ethnic group:

- Arab
 - Any other ethnic group – please state
-

- Prefer not to say

16. Disability: Do you consider yourself to have a disability?

- Yes
- No
- Prefer not to say

"Disability" means that you consider yourself to have a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out normal day-to-day activities. If you answered "yes", please tick whichever of the following apply to you:

- Physical impairment
- Long standing illness
- Learning disability/ difficulty
- Other (please state) _____
- Sensory impairment
- Mental health condition
- Prefer not to say

17. Sexuality: what is your sexuality?

- | | |
|--|---|
| <input type="checkbox"/> Gay | <input type="checkbox"/> Heterosexual/ straight |
| <input type="checkbox"/> Lesbian | <input type="checkbox"/> Bisexual |
| <input type="checkbox"/> Prefer not to say | |

18. Relationship: what is your relationship status?

- Never married and never registered a same-sex civil partnership
- Married
- Separated
- Divorced
- Widowed
- In a registered same-sex civil partnership
- Separated, but still legally in a same-sex civil partnership
- Formerly in a same-sex civil partnership which is now legally dissolved
- Surviving partner from a same-sex civil partnership
- Prefer not to say

19. Pregnancy and maternity:

Are you pregnant?

- Yes No Prefer not to say

Have you given birth within the past 26 weeks?

- Yes No Prefer not to say

Do you have dependent(s) aged 16 or under?

- Yes No Prefer not to say

20. Religion and belief: what is your religion or belief?

- | | |
|---|---|
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Christian | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Hindu | <input type="checkbox"/> No religion / belief |
| <input type="checkbox"/> Jewish | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (please state) _____ | |

21. Are you (please tick all that apply):

	In Camden	In Islington
Employed in health or social care	<input type="checkbox"/>	<input type="checkbox"/>
Employed in police, probation, community safety or the criminal justice system	<input type="checkbox"/>	<input type="checkbox"/>
Employed or a volunteer in a community/voluntary organisation or group	<input type="checkbox"/>	<input type="checkbox"/>
Someone who uses health or social care services	<input type="checkbox"/>	<input type="checkbox"/>
A carer	<input type="checkbox"/>	<input type="checkbox"/>
A local resident	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state) _____	<input type="checkbox"/>	<input type="checkbox"/>

22. Where you live:

Please tell us which postcode district you live in (e.g. N8, NW3, NW1W, EC1R, WC2B, W1T, W9 etc.):

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE.

PLEASE RETURN TO:

Camden Safeguarding Adult Partnership Board
c/o Performance and Service Improvement
Camden Council, Adult Social Care
Camden Town Hall
Judd Street
London, WC1H 9JE

Or email to: camdenSAPB@camden.gov.uk