

## Changing our housing allocation scheme - we want your views:Full Report

Changing our housing allocation scheme - we want your views:Full Report	1
Overview	5
Introduction	5
<i>Question 1: Thinking about the current scheme, how satisfied are you overall with your experience of the current Housing Allocations Scheme?</i>	5
<i>Table of "Satisfaction"</i>	5
Thinking about who can apply for social housing	7
<i>Question 2: Do you agree that we should restrict who can apply for social housing?</i>	7
<i>Table of "Restrict register"</i>	7
<i>Question 3: Who should be restricted from applying?</i>	7
<i>Table of "Households not in the groups the law says we must prioritise."</i>	7
<i>Table of "Households who have not lived in Camden for at least the last two years."</i>	8
<i>Table of "Households whose behaviour would make them unsuitable to be a tenant - e.g. people who have rent arrears, are guilty of anti-social behaviour or tenancy fraud."</i>	9
<i>Table of "Households with savings or a high income - e.g., over £70,000 a year."</i>	9
<i>Table of "Households who have made themselves homeless."</i>	10
<i>Table of "Other (please state)"</i>	10
Looking at closing some people's application for housing	12
<i>Question 4: Do you agree that we should be able to review and close some people's applications for housing?</i>	12
<i>Table of "Close agree"</i>	12
<i>Question 5: What reasons should lead to an application being closed and the person removed from the housing register?</i>	12
<i>Table of "Not bidding for suitable homes if they have a high housing need"</i>	12
<i>Table of "Repeatedly not turning up to viewings"</i>	13
<i>Table of "Repeatedly turning down offers"</i>	14
<i>Table of "Other (please state)"</i>	14
<i>Question 6: How long should it be before someone who has been removed from the housing register can apply again?</i>	15

<i>Table of "How long reapply"</i>	15
Thinking about who is given priority for housing	16
<i>Question 7: Do you agree that we should look at factors other than the ones set out in law when deciding what priority a housing application should get?</i>	16
<i>Table of "Contribution priority"</i>	16
<i>Question 8: Answer this question if you agree we should take other factors into account when deciding on someone's housing priority. Which of the following would be your top three priorities?</i>	16
<i>Table of "How long someone has been on the housing register"</i>	16
<i>Table of "How long someone has lived in Camden"</i>	17
<i>Table of "Being a social housing tenant willing to move to a smaller home"</i>	18
<i>Table of "Needing a bigger home due to having children under 18"</i>	18
<i>Table of "Needing a bigger home due to having grown up children living at home"</i>	19
<i>Table of "Being a carer for the elderly, disabled or seriously ill"</i>	19
<i>Table of "Being, or wanting to be, a foster carer or to adopt children"</i>	20
<i>Table of "Studying, training or being an apprentice"</i>	21
<i>Table of "Having a job"</i>	21
<i>Table of "Contributing to the local community or doing voluntary work"</i>	22
<i>Table of "Other, please state"</i>	22
<i>Table of "Incorrectly filled question response (e.g. Too many responses)"</i>	23
Looking at changing to a banding scheme	25
<i>Question 9: Do you think a banding system will help the right people get housed more quickly?</i>	25
<i>Table of "Banding system"</i>	25
What do you think?	26
<i>Question 10: What else should we consider when developing a new Allocation Scheme?</i>	26
Information about yourself	27
<i>Question 11: If you live in Camden, please tell us which of the following applies to you:</i>	27
<i>Table of "If you live in Camden"</i>	27
<i>Question 12: If you are responding because you work for an organisation, please tell us which of the following best describes the kind of organisation you are from:</i>	28

<i>Table of "Organisation"</i>	28
<i>Question 13: Are you male or female?</i>	29
<i>Table of "Gender"</i>	29
<i>Question 14: To which age group do you belong?</i>	29
<i>Table of "Age group"</i>	29
<i>Question 15: Do you consider yourself to have a disability? (i.e. that you have a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out your normal day-to-day activities)</i>	30
<i>Table of "Disability"</i>	30
<i>Table of "Physical impairment"</i>	31
<i>Table of "Long standing illness"</i>	32
<i>Table of "Learning disability / difficulty"</i>	32
<i>Table of "Sensory impairment"</i>	33
<i>Table of "Mental health condition"</i>	33
<i>Table of "Other, please state"</i>	34
<i>Question 16: Are you on Camden's Housing Register?</i>	35
<i>Table of "Are you on Camden's Housing Register?"</i>	35
<i>Question 17: Do you have dependent children living with you?</i>	35
<i>Table of "Do you have dependent children living with you?"</i>	35
<i>Question 18: To which of these groups do you belong?</i>	36
<i>Table of "Ethnic group"</i>	36
<i>Question 19: How did you hear about this survey?</i>	37
<i>Table of "Comms"</i>	37
<b>Take part in a focus group</b>	39
<i>Question 20: We will be holding focus groups to discuss the new Allocation Scheme in more detail. Would you be interested in taking part?</i>	39
<i>Table of "Focus group"</i>	39
<i>Question 21: What is your name?</i>	39
<i>Question 22: What is your email address?</i>	39
<i>Question 23: What is your address?</i>	39

*Question 24: What is your phone number?*

40

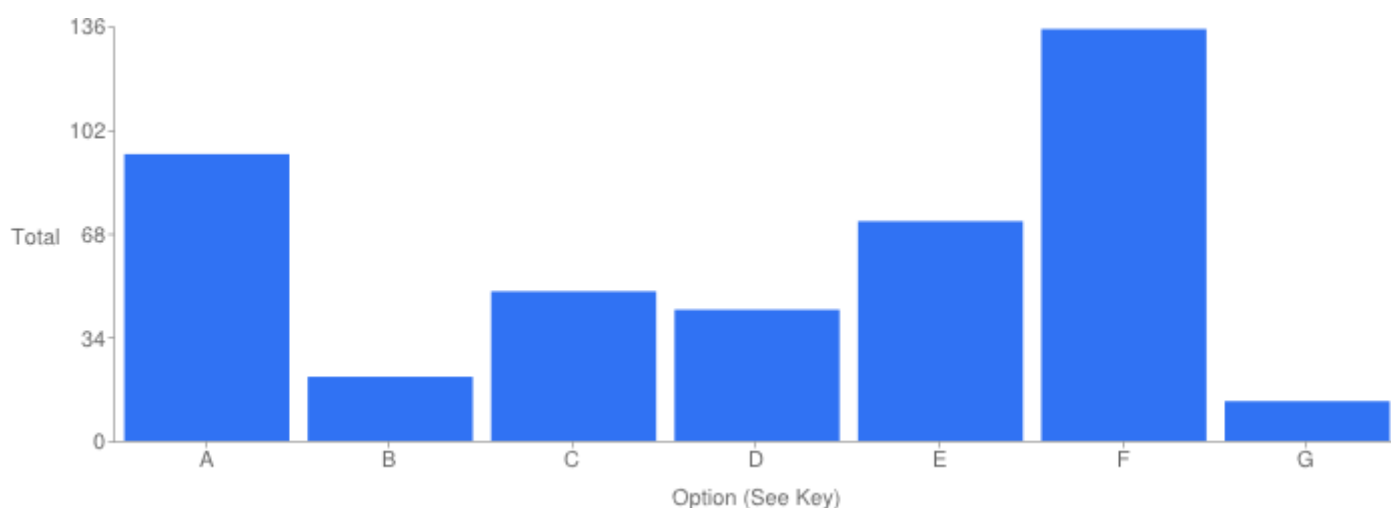
## Overview

From **18/03/2013** to **15/04/2013**, We Are Camden ran a consultation entitled '*Changing our housing allocation scheme - we want your views*'. This report covers the online element of the consultation process, which was run from [https://consultations.wearecamden.org/housing-adult-social-care/housing\\_allocations](https://consultations.wearecamden.org/housing-adult-social-care/housing_allocations)

## Introduction

**Question 1: Thinking about the current scheme, how satisfied are you overall with your experience of the current Housing Allocations Scheme?**

Table of "Satisfaction"



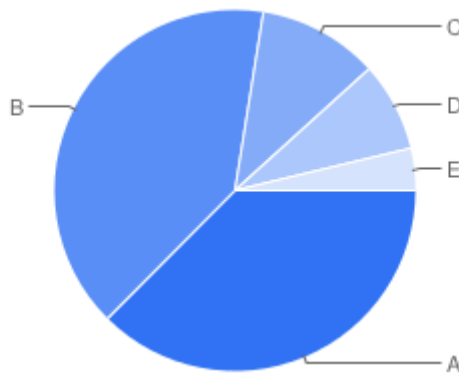
Key	Option	Total	Percent of All
A	I have never used it	94	22.01%
B	Very satisfied	21	4.918%
C	Fairly satisfied	49	11.48%
D	Neither satisfied nor dissatisfied	43	10.07%
E	Fairly Dissatisfied	72	16.86%
F	Very dissatisfied	135	31.62%
G	Not Answered	13	3.044%

There are **288** responses to this part of the question.

## Thinking about who can apply for social housing

**Question 2: Do you agree that we should restrict who can apply for social housing?**

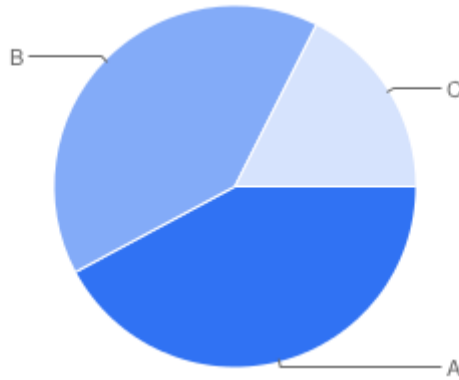
Table of "Restrict register"



Key	Option	Total	Percent of All
A	Strongly agree	160	37.47%
B	Agree	171	40.05%
C	Disagree	46	10.77%
D	Strongly disagree	34	7.963%
E	Not Answered	16	3.747%

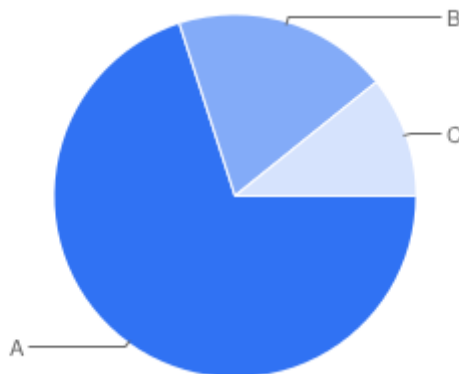
**Question 3: Who should be restricted from applying?**

Table of "Households not in the groups the law says we must prioritise."



Key	Option	Total	Percent of All
A	Yes	180	42.15%
B	No	172	40.28%
C	Not Answered	75	17.56%

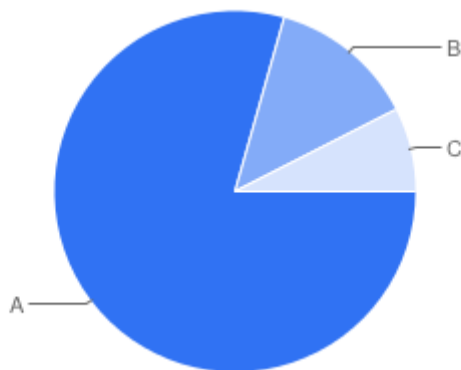
Table of "Households who have not lived in Camden for at least the last two years."



Key	Option	Total	Percent of All
A	Yes	299	70.02%
B	No	82	19.20%
C	Not Answered	46	10.77%

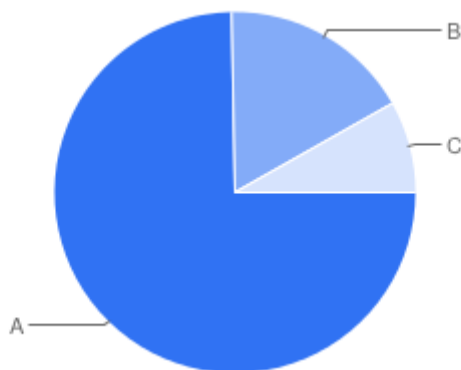


Table of "Households whose behaviour would make them unsuitable to be a tenant - e.g. people who have rent arrears, are guilty of anti-social behaviour or tenancy fraud."



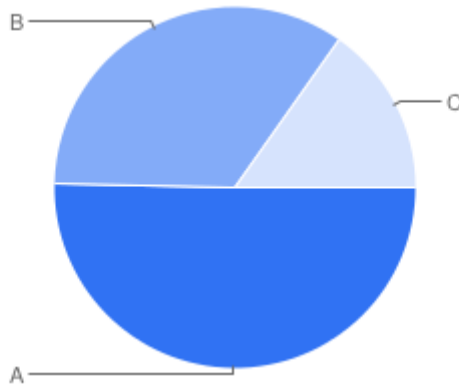
Key	Option	Total	Percent of All
A	Yes	339	79.39%
B	No	56	13.11%
C	Not Answered	32	7.494%

Table of "Households with savings or a high income - e.g., over £70,000 a year."



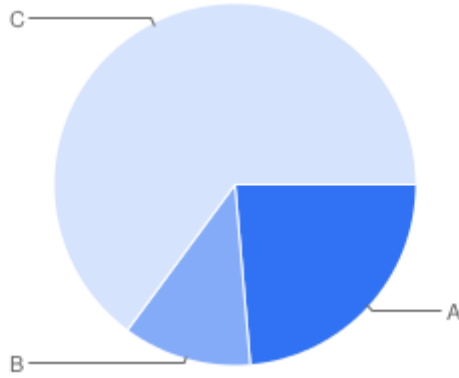
Key	Option	Total	Percent of All
A	Yes	319	74.71%
B	No	73	17.10%
C	Not Answered	35	8.197%

Table of "Households who have made themselves homeless."



Key	Option	Total	Percent of All
A	Yes	215	50.35%
B	No	147	34.43%
C	Not Answered	65	15.22%

Table of "Other (please state)"



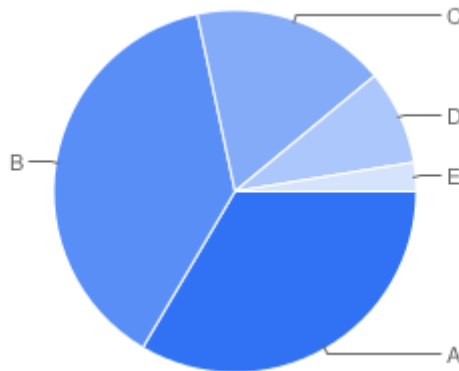
Key	Option	Total	Percent of All
A	Yes	101	23.65%
B	No	49	11.48%
C	Not Answered	277	64.87%

There are **132** responses to this part of the question.

## Looking at closing some people's application for housing

**Question 4: Do you agree that we should be able to review and close some people's applications for housing?**

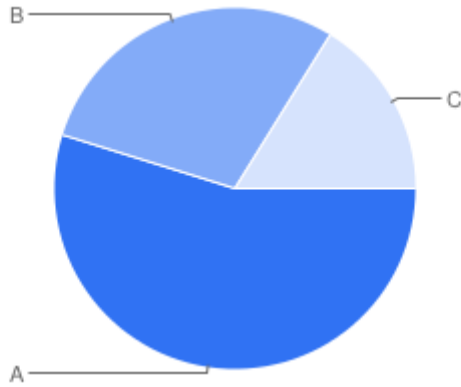
Table of "Close agree"



Key	Option	Total	Percent of All
A	Strongly agree	143	33.49%
B	Agree	163	38.17%
C	Disagree	74	17.33%
D	Strongly disagree	36	8.431%
E	Not Answered	11	2.576%

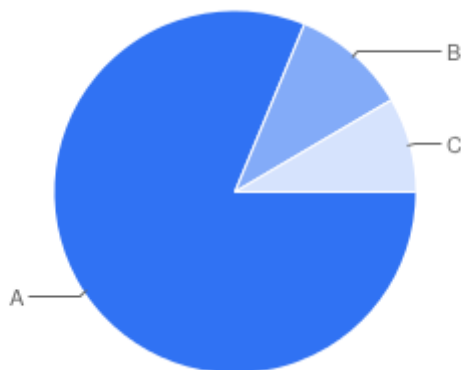
**Question 5: What reasons should lead to an application being closed and the person removed from the housing register?**

Table of "Not bidding for suitable homes if they have a high housing need"



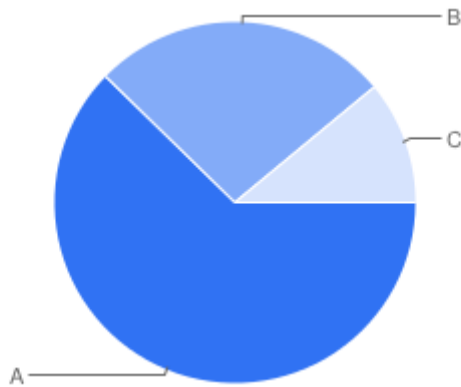
Key	Option	Total	Percent of All
A	Yes	234	54.80%
B	No	124	29.04%
C	Not Answered	69	16.16%

#### Table of "Repeatedly not turning up to viewings"



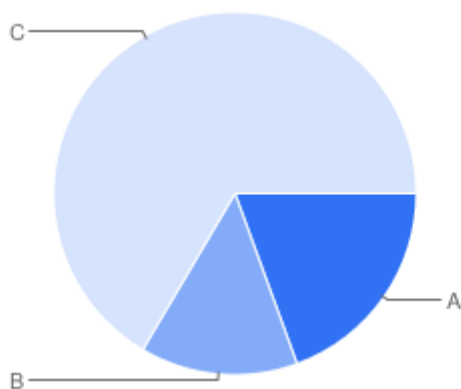
Key	Option	Total	Percent of All
A	Yes	347	81.26%
B	No	44	10.30%
C	Not Answered	36	8.431%

Table of "Repeatedly turning down offers"



Key	Option	Total	Percent of All
A	Yes	266	62.30%
B	No	114	26.70%
C	Not Answered	47	11.01%

Table of "Other (please state)"



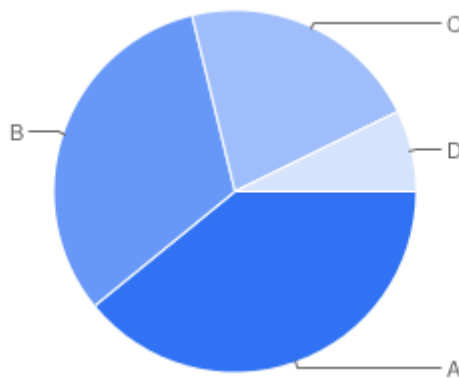
Key	Option	Total	Percent of All
A	Yes	83	19.44%

Key	Option	Total	Percent of All
B	No	60	14.05%
C	Not Answered	284	66.51%

There are **110** responses to this part of the question.

**Question 6: How long should it be before someone who has been removed from the housing register can apply again?**

Table of "How long reapply"

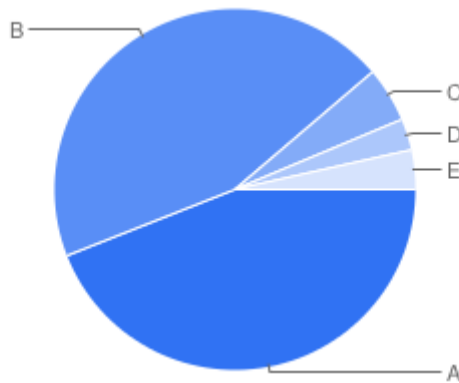


Key	Option	Total	Percent of All
A	6 months	167	39.11%
B	12 months	137	32.08%
C	More than 12 months	92	21.55%
D	Not Answered	31	7.260%

## Thinking about who is given priority for housing

**Question 7: Do you agree that we should look at factors other than the ones set out in law when deciding what priority a housing application should get?**

Table of "Contribution priority"

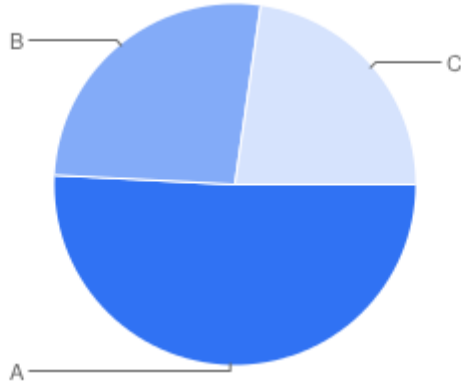


Key	Option	Total	Percent of All
A	Strongly agree	188	44.03%
B	Agree	191	44.73%
C	Disagree	21	4.918%
D	Strongly disagree	12	2.810%
E	Not Answered	15	3.513%

**Question 8: Answer this question if you agree we should take other factors into account when deciding on someone's housing priority. Which of the following would be your top three priorities?**

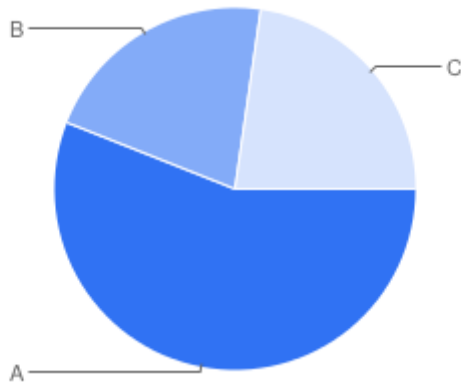
Table of "How long someone has been on the housing register"





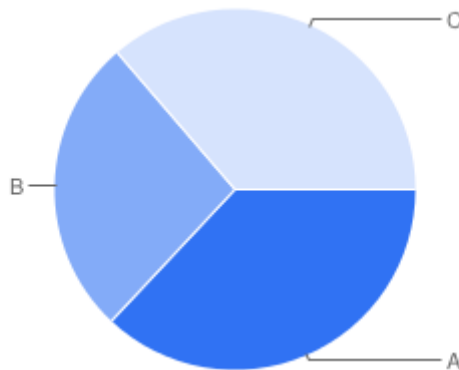
Key	Option	Total	Percent of All
A	Tick your top three only	217	50.82%
B	Not in my top three	113	26.46%
C	Not Answered	97	22.72%

Table of "How long someone has lived in Camden"



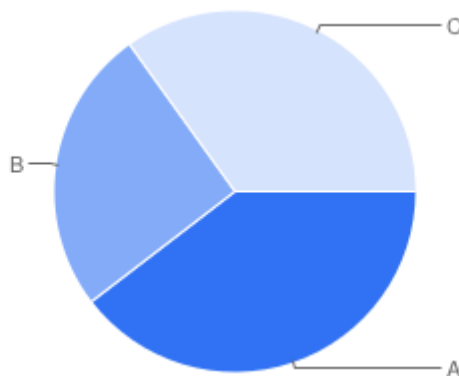
Key	Option	Total	Percent of All
A	Tick your top three only	239	55.97%
B	Not in my top three	91	21.31%
C	Not Answered	97	22.72%

Table of "Being a social housing tenant willing to move to a smaller home"



Key	Option	Total	Percent of All
A	Tick your top three only	158	37.00%
B	Not in my top three	114	26.70%
C	Not Answered	155	36.30%

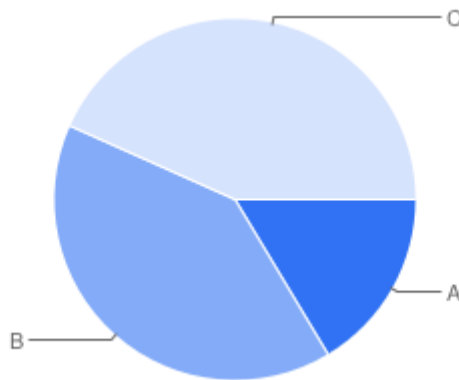
Table of "Needing a bigger home due to having children under 18"



Key	Option	Total	Percent of All
A	Tick your top three only	169	39.58%

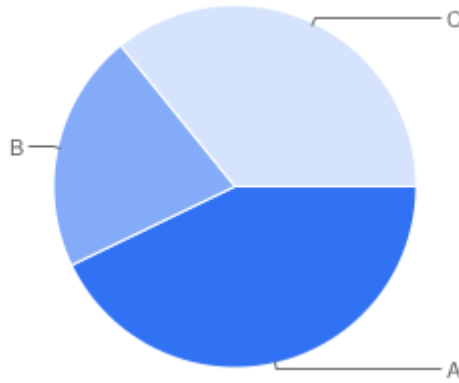
Key	Option	Total	Percent of All
B	Not in my top three	109	25.53%
C	Not Answered	149	34.89%

Table of "Needing a bigger home due to having grown up children living at home"



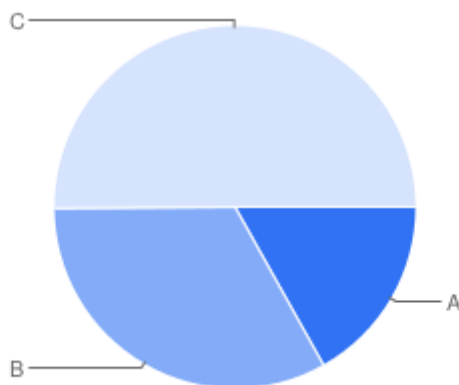
Key	Option	Total	Percent of All
A	Tick your top three only	70	16.39%
B	Not in my top three	172	40.28%
C	Not Answered	185	43.33%

Table of "Being a carer for the elderly, disabled or seriously ill"



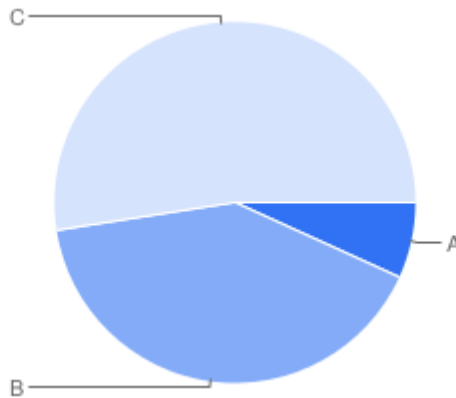
Key	Option	Total	Percent of All
A	Tick your top three only	183	42.86%
B	Not in my top three	91	21.31%
C	Not Answered	153	35.83%

Table of "Being, or wanting to be, a foster carer or to adopt children"



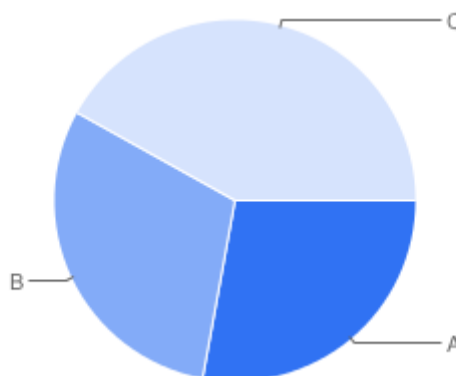
Key	Option	Total	Percent of All
A	Tick your top three only	72	16.86%
B	Not in my top three	141	33.02%
C	Not Answered	214	50.12%

Table of "Studying, training or being an apprentice"



Key	Option	Total	Percent of All
A	Tick your top three only	29	6.792%
B	Not in my top three	174	40.75%
C	Not Answered	224	52.46%

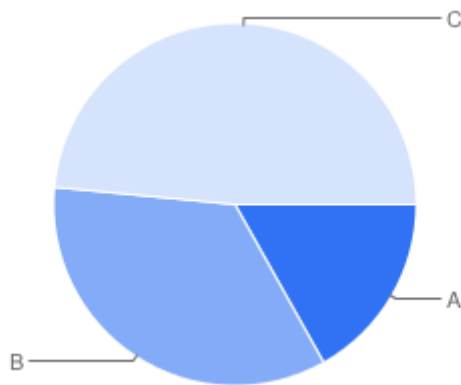
Table of "Having a job"



Key	Option	Total	Percent of All
A	Tick your top three only	119	27.87%

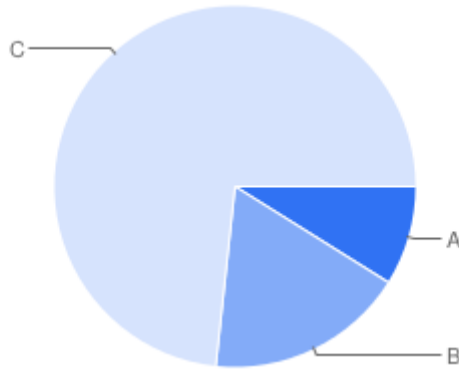
Key	Option	Total	Percent of All
<b>B</b>	Not in my top three	129	30.21%
<b>C</b>	Not Answered	179	41.92%

Table of "Contributing to the local community or doing voluntary work"



Key	Option	Total	Percent of All
<b>A</b>	Tick your top three only	72	16.86%
<b>B</b>	Not in my top three	148	34.66%
<b>C</b>	Not Answered	207	48.48%

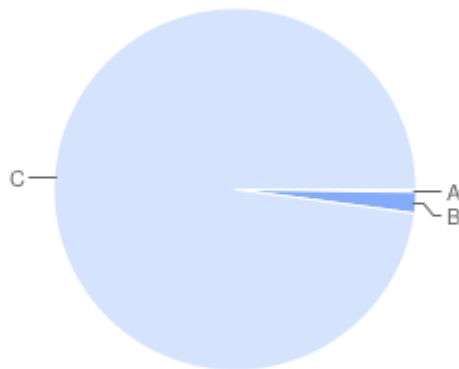
Table of "Other, please state"



Key	Option	Total	Percent of All
A	Tick your top three only	38	8.899%
B	Not in my top three	76	17.80%
C	Not Answered	313	73.30%

There are **60** responses to this part of the question.

**Table of "Incorrectly filled question response (e.g. Too many responses)"**



Key	Option	Total	Percent of All
A	Tick your top three only	1	0.2342%
B	Not in my top three	8	1.874%
C	Not Answered	418	97.89%

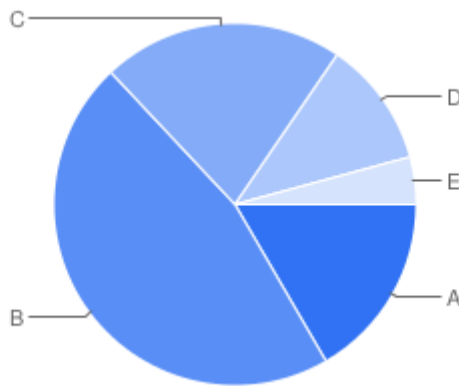




## Looking at changing to a banding scheme

Question 9: Do you think a banding system will help the right people get housed more quickly?

Table of "Banding system"



Key	Option	Total	Percent of All
A	Strongly agree	71	16.63%
B	Agree	198	46.37%
C	Disagree	92	21.55%
D	Strongly disagree	48	11.24%
E	Not Answered	18	4.215%

## What do you think?

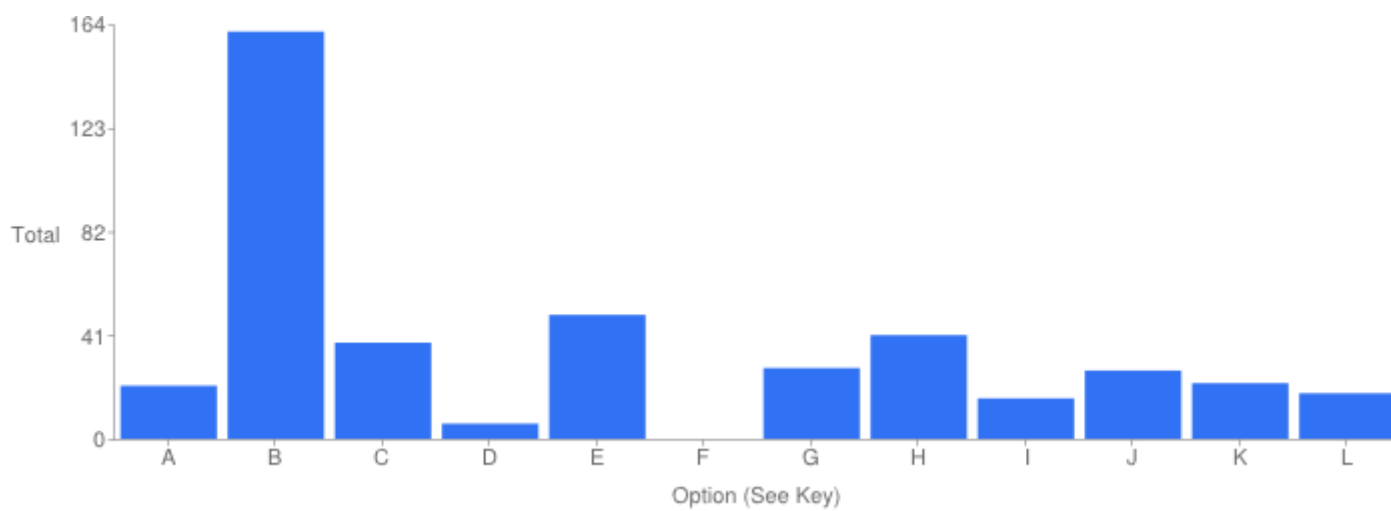
### Question 10: What else should we consider when developing a new Allocation Scheme?

There are **327** responses to this part of the question.

## Information about yourself

Question 11: If you live in Camden, please tell us which of the following applies to you:

Table of "If you live in Camden"

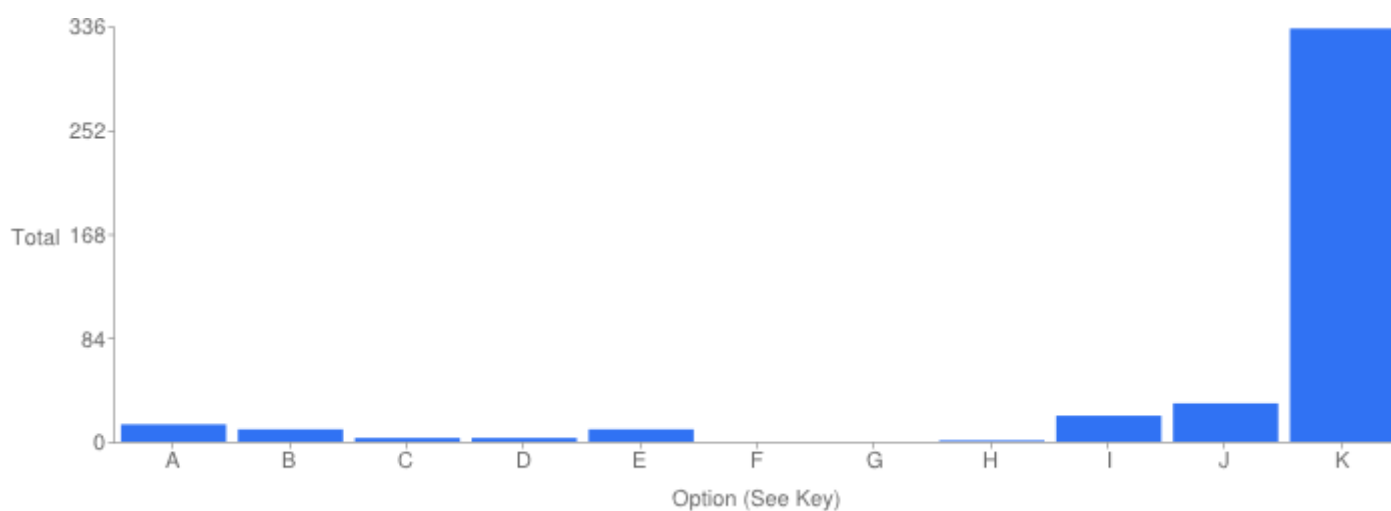


Key	Option	Total	Percent of All
A	Camden council leaseholder	21	4.918%
B	Camden council tenant	161	37.70%
C	Housing association tenant	38	8.899%
D	Temporary Accommodation provided by the council	6	1.405%
E	Private rented tenant	49	11.48%
F	Shared ownership	0	0%
G	Own your own home	28	6.557%
H	Live with family or friends	41	9.602%
I	Hostel/supported accommodation	16	3.747%
J	Work in Camden	27	6.323%
K	I am responding from another organisation (please answer the next question)	22	5.152%

Key	Option	Total	Percent of All
L	Not Answered	18	4.215%

**Question 12: If you are responding because you work for an organisation, please tell us which of the following best describes the kind of organisation you are from:**

**Table of "Organisation"**



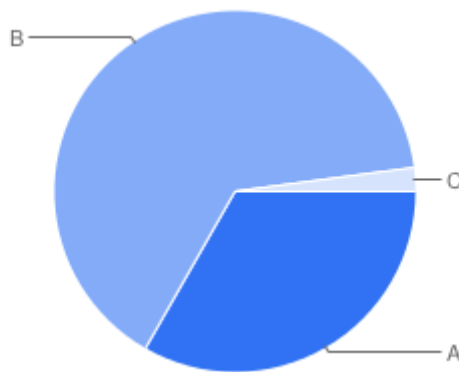
Key	Option	Total	Percent of All
A	Housing association	14	3.279%
B	Camden council staff	10	2.342%
C	Camden council TMO	3	0.7026%
D	Private landlord	3	0.7026%
E	Health sector	10	2.342%
F	Academic	0	0%
G	Councillor	0	0%
H	Another council or regional body (e.g. GLA, London Councils)	1	0.2342%
I	Voluntary and community sector	21	4.918%

Key	Option	Total	Percent of All
J	Other	31	7.260%
K	Not Answered	334	78.22%

There are **41** responses to this part of the question.

### Question 13: Are you male or female?

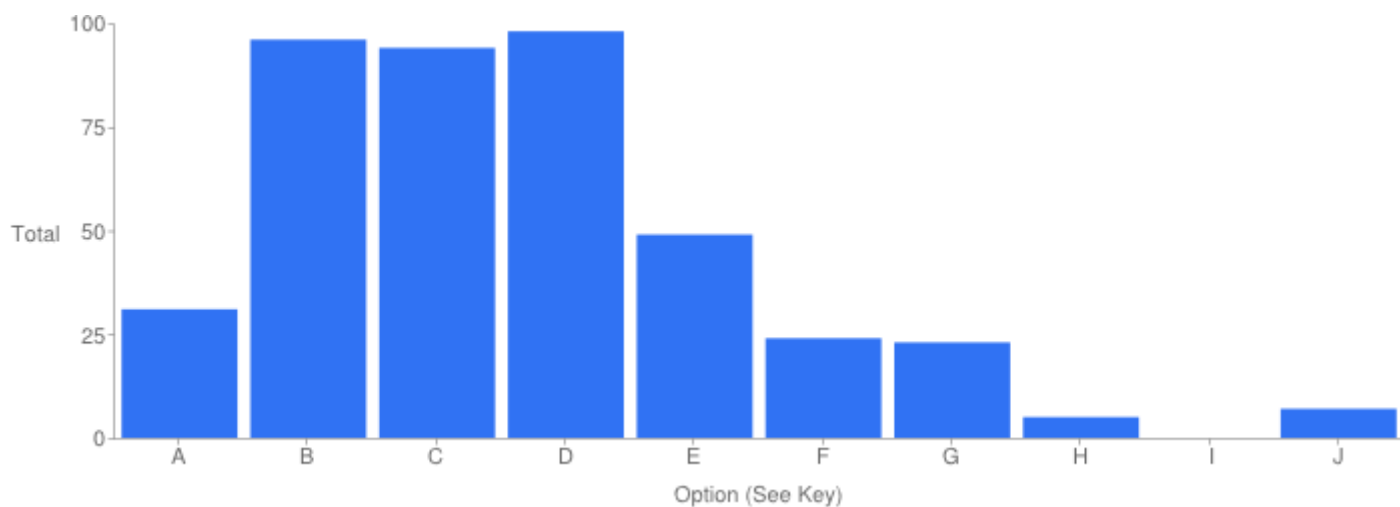
#### Table of "Gender"



Key	Option	Total	Percent of All
A	Male	142	33.26%
B	Female	276	64.64%
C	Not Answered	9	2.108%

### Question 14: To which age group do you belong?

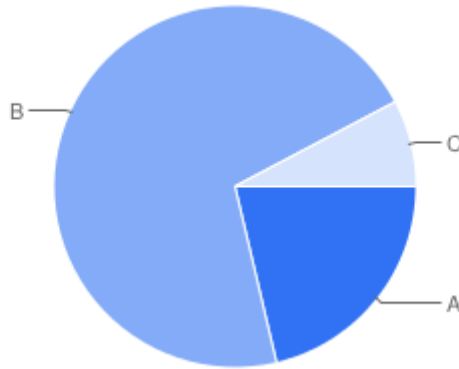
#### Table of "Age group"



Key	Option	Total	Percent of All
A	16-24	31	7.260%
B	25-34	96	22.48%
C	35-44	94	22.01%
D	45-54	98	22.95%
E	55-59	49	11.48%
F	60-64	24	5.621%
G	65-74	23	5.386%
H	74-85	5	1.171%
I	85+	0	0%
J	Not Answered	7	1.639%

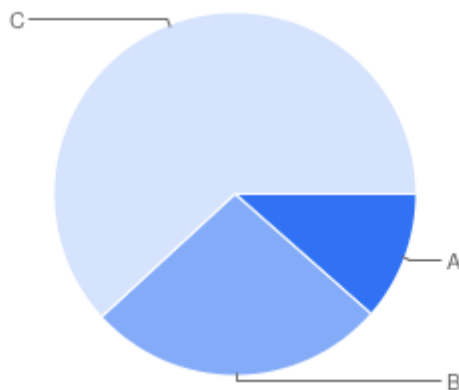
**Question 15: Do you consider yourself to have a disability? (i.e. that you have a physical or mental impairment which has a substantial and long-term adverse effect on your ability to carry out your normal day-to-day activities)**

Table of "Disability"



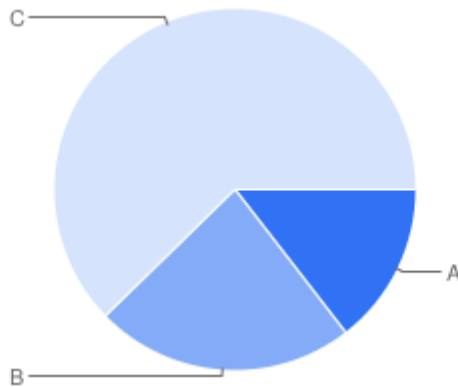
Key	Option	Total	Percent of All
A	Yes	91	21.31%
B	No	303	70.96%
C	Not Answered	33	7.728%

#### Table of "Physical impairment"



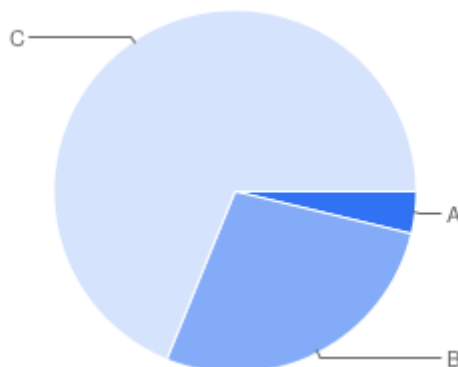
Key	Option	Total	Percent of All
A	Yes	49	11.48%
B	No	114	26.70%
C	Not Answered	264	61.83%

Table of "Long standing illness"



Key	Option	Total	Percent of All
A	Yes	62	14.52%
B	No	99	23.19%
C	Not Answered	266	62.30%

Table of "Learning disability / difficulty"

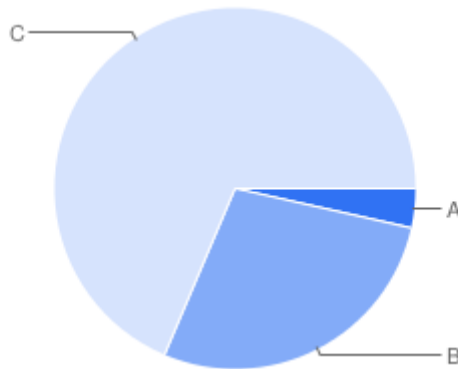


Key	Option	Total	Percent of All
A	Yes	16	3.747%



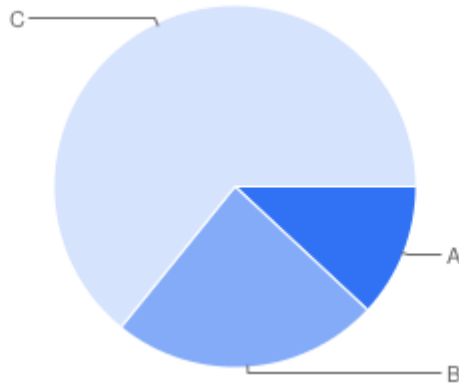
Key	Option	Total	Percent of All
B	No	117	27.40%
C	Not Answered	294	68.85%

#### Table of "Sensory impairment"



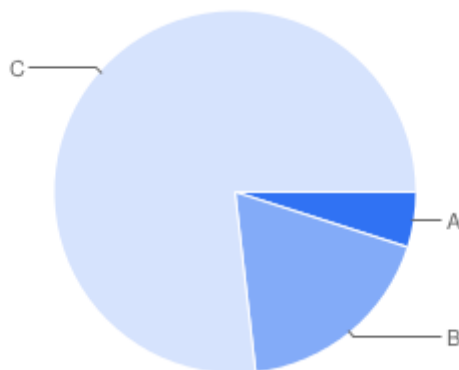
Key	Option	Total	Percent of All
A	Yes	15	3.513%
B	No	119	27.87%
C	Not Answered	293	68.62%

#### Table of "Mental health condition"



Key	Option	Total	Percent of All
A	Yes	51	11.94%
B	No	102	23.89%
C	Not Answered	274	64.17%

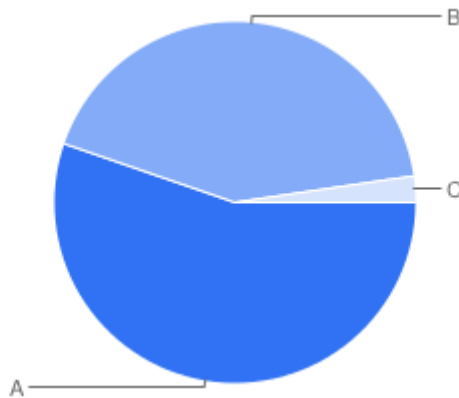
#### Table of "Other, please state"



Key	Option	Total	Percent of All
A	Yes	21	4.918%
B	No	78	18.27%
C	Not Answered	328	76.81%

**Question 16: Are you on Camden's Housing Register?**

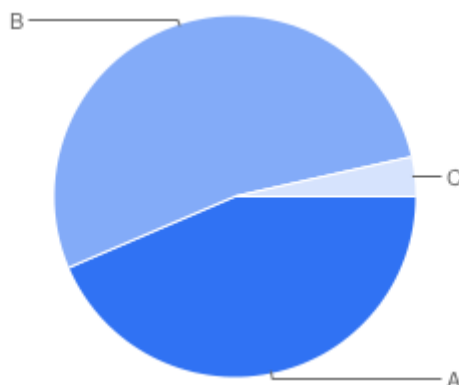
**Table of "Are you on Camden's Housing Register?"**



Key	Option	Total	Percent of All
A	Yes	236	55.27%
B	No	181	42.39%
C	Not Answered	10	2.342%

**Question 17: Do you have dependent children living with you?**

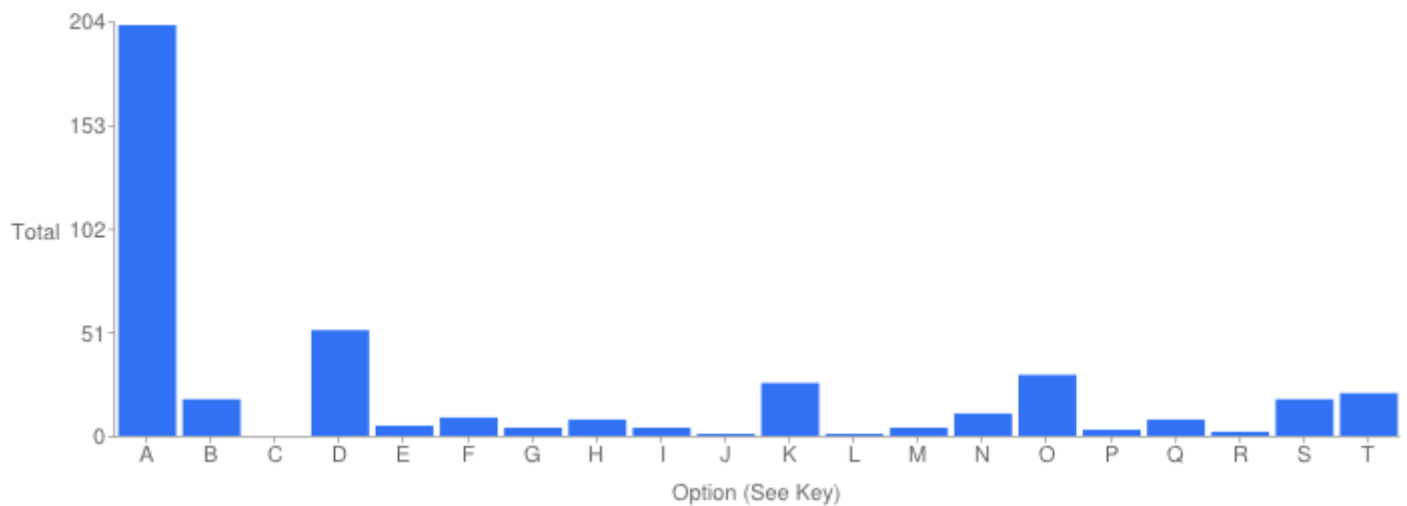
**Table of "Do you have dependent children living with you?"**



Key	Option	Total	Percent of All
<b>A</b>	Yes	186	43.56%
<b>B</b>	No	226	52.93%
<b>C</b>	Not Answered	15	3.513%

**Question 18: To which of these groups do you belong?**

Table of "Ethnic group"



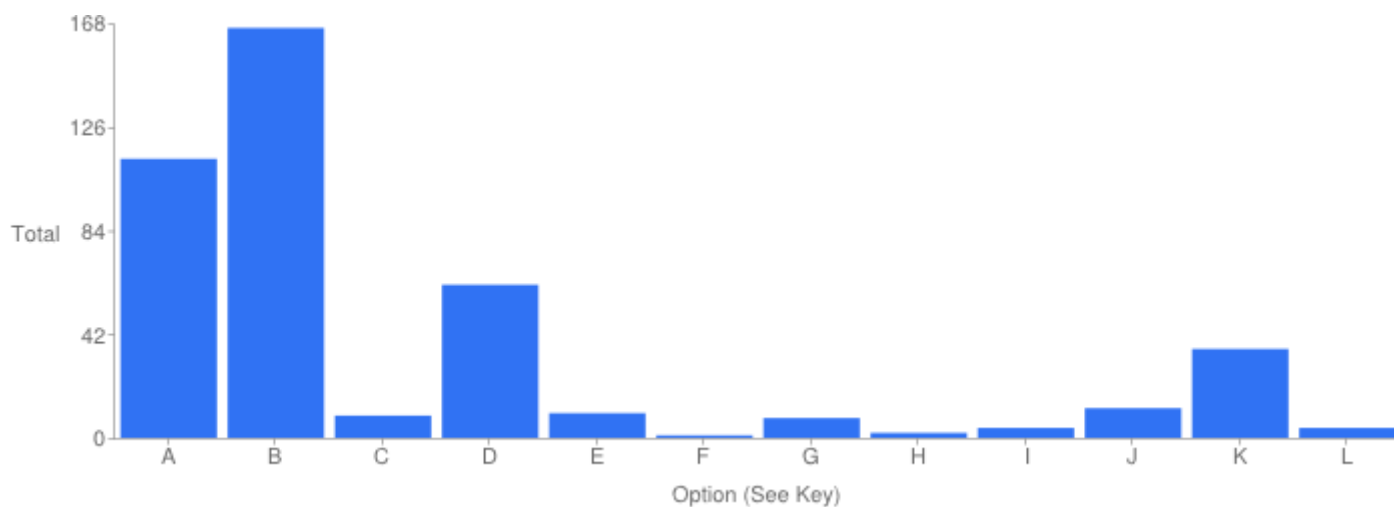
Key	Option	Total	Percent of All
<b>A</b>	English/Welsh/Scottish/Northern Irish/British	202	47.31%
<b>B</b>	Irish	18	4.215%
<b>C</b>	Gypsy or Irish Traveller	0	0%
<b>D</b>	Other White background (please state)	52	12.18%
<b>E</b>	White and Black Caribbean	5	1.171%
<b>F</b>	White and Black African	9	2.108%

Key	Option	Total	Percent of All
G	White and Asian	4	0.9368%
H	Other mixed/multiple ethnic background (please state)	8	1.874%
I	Indian	4	0.9368%
J	Pakistani	1	0.2342%
K	Bangladeshi	26	6.089%
L	Chinese	1	0.2342%
M	Other Asian background (please state)	4	0.9368%
N	Caribbean	11	2.576%
O	African	30	7.026%
P	Somali	3	0.7026%
Q	Other Black/African/Caribbean background (please state)	8	1.874%
R	Arab	2	0.4684%
S	Any other ethnic group	18	4.215%
T	Not Answered	21	4.918%

There are **60** responses to this part of the question.

#### Question 19: How did you hear about this survey?

#### Table of "Comms"

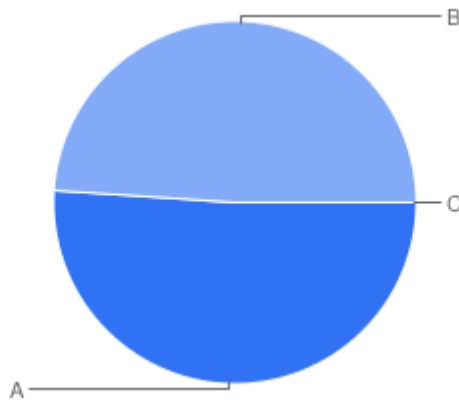


Key	Option	Total	Percent of All
A	Camden council website	113	26.46%
B	Email from Camden council	166	38.88%
C	Letter from Camden council	9	2.108%
D	Home Connections website	62	14.52%
E	Friend / family	10	2.342%
F	Local councillor	1	0.2342%
G	Tenant or resident organisation	8	1.874%
H	Local newspaper	2	0.4684%
I	Attended a council or community meeting	4	0.9368%
J	From your employer (including Camden council)	12	2.810%
K	Other	36	8.431%
L	Not Answered	4	0.9368%

### Take part in a focus group

**Question 20: We will be holding focus groups to discuss the new Allocation Scheme in more detail. Would you be interested in taking part?**

Table of "Focus group"



Key	Option	Total	Percent of All
A	Yes - Please make sure you provide your contact details in the next set of questions	218	51.05%
B	No	209	48.95%
C	Not Answered	0	0%

### Question 21: What is your name?

There are **427** responses to this part of the question.

### Question 22: What is your email address?

There are **325** responses to this part of the question.

### Question 23: What is your address?

There are **427** responses to this part of the question.

**Question 24: What is your phone number?**

There are **427** responses to this part of the question.