

FAQs: LONDON RENTAL E-SCOOTER TRIAL

Why are Camden joining the London Rental E-scooter Trial?

Camden is taking part in this trial to provide an additional, electric-powered form of transport for people to use instead of private cars and/or the busy public transport services. Rental e-scooters complement tube, rail, and bus services in the borough.

Will this make it legal for all e-scooters to be on the road?

No, the [Transport for London's trials](#), which Camden has now joined, are only relating to rental e-scooters, and it will only be legal to ride these in boroughs taking part in the rental e-scooter scheme.

It is still illegal to ride a private e-scooter on a public highway or pavement and the Metropolitan Police will [take action](#) against any private e-scooters that are caught riding on the public highway. This will include confiscation of the illegal e-scooter. Privately owned electric scooters can only be ridden on private land with the landowner's permission.

What is Geofencing and GPS?

Geofencing is what is being used by boroughs taking part in the rental e-scooter trial, and TfL to control where rental e-scooters can be ridden or to impose a reduced speed on all rental e-scooters where there may be more pedestrians.

Each rental e-scooter has Global Positioning Satellite (GPS) technology built into it which can be used to create no-go zones which prohibit rental e-scooters being ridden in certain areas and go-slow zones, which reduce the maximum speed at which a rental e-scooter can be ridden from 12.5mph to 8mph.

All no-go and go-slow zones are clearly shown on each rental company e-scooter phone app.

What is Geofenced in Camden?

All Camden parks are geofenced as no-go zones which will prohibit rental e-scooters from entering these parks. Access to the Regents Canal will also be prohibited by a geofence, as well as Regents Park, Primrose Hill Park and Hampstead Heath. In addition, market streets, all Healthy School Streets and the Seven Dials area are included as go-slow zones. These zones were incorporated into the trial as a result of feedback from the consultation Camden undertook.

What do people need to sign up to a rental company?

You will need a provisional driving licence and a payment card (credit or debit card) that will both need to be registered through the operators app. All phone apps for Lime, Tier and Dott are available through the app stores for Android phones and iPhone (Apple iOS).

As a provisional driving licence and payment card is required to sign up to an e-scooter operator, the rental company will know the identity of the rider each time a rental e-scooter is hired.

Will training be offered to rental e-scooter riders?

Camden are working with each of the operators to organise training sessions for people joining as a rider in the rental e-scooter trial. The training will be provided at central locations in the borough and will generally include a classroom session and also some on the road training. A training course will take around 3 hours and will be provided on a Saturday, to allow people to attend more easily. We will investigate the potential to provide alternative days for courses during the trial to increase the opportunity to access to training courses.

Are e-scooters allowed on the pavement?

No. It is illegal to ride any e-scooter on the pavement and the Metropolitan Police Service (MPS) are undertaking enforcement activity to deal with such behaviour.

How will parking be managed?

Camden will be using parking bays to manage rental e-scooter parking in the borough. The bays will be marked on carriageway with road markings and signing. The bays will be dual use for rental e-scooters and dockless bike hire and all parking bays will be clearly shown on each operators phone app.

Nearly all parking bays are located on the road, so that pavements can be left free for pedestrians.

Where can I find more information about the trial?

Please visit [TfL's website](#) where you can find out more information about the trial, including, where it is happening, the legal status of e-scooters, safety tips and access to our Equalities Impact Assessment.

How can I find out about the different operators and their plans for the trial?

To find out more about the operators' specific plans, please contact Dott, Lime and TIER directly via the details below:

- [Dott](mailto:support@ridedott.com) - support@ridedott.com
- [Lime](mailto:support@li.me) – support@li.me
- [TIER](mailto:support@tier.app) - support@tier.app

How did Camden get permission to join the trial?

The Cabinet Member for a Sustainable Camden gave permission for the Borough to join the London e-scooter trial in a Single Member Decision Report in August 2021. That report, summarising the outcome of consultation and the Councils Equalities Impact Assessment for the trial, can be found at;

<http://democracy.camden.gov.uk/ieDecisionDetails.aspx?ID=3342>

Where can I comment on the London Rental E-scooter Trial in Camden?

Our Commonplace website is the best place to comment on the trial at;

<https://safetravelcamden.commonplace.is/overview>

You can also comment on the TfL site below:

TfL's Electric Scooter Rental Trial

<https://tfl.gov.uk/modes/driving/electric-scooter-rental-trial#on-this-page-0>

More information is available via

- TfL's: [FAQs](#)
- The Metropolitan Police's: [Advice on E-scooter Use](#)