



# Draft Freight and Servicing Action Plan

Appendix C

Glossary


DRAFT

February 2024



# 1. DEFINITIONS OF FREIGHT, DELIVERIES, AND SERVICING<sup>1</sup>

1.1. Broadly, the terms of freight, deliveries, and servicing are often used interchangeably given that they interrelate with one another closely. The definitions listed here aim to clarify the specific meaning and usage of each of these terms in the context of this FSAP.


<b>Freight</b>	Transporting bulk goods, typically to storage or distribution facilities, using large vehicles over long distances.
<b>Deliveries</b>	Transporting smaller-sized packages over short distances to end users or consumers, often directly to their door.
<b>Servicing</b>	<p>Provision of urban services, including waste, cleaning, and building repair and maintenance.</p> 

1.2. Other definitions.

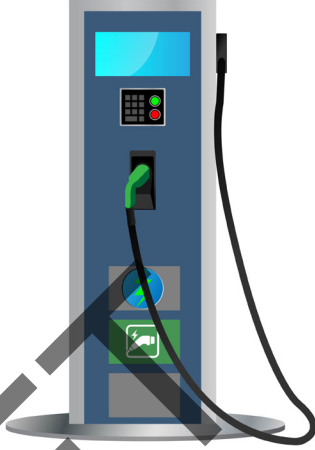

<b>Camden Transport Strategy (CTS)</b>	Camden Transport Strategy is a borough-wide policy released in 2019 that sets out transportation targets and objectives until 2041.
<b>Business Improvement District (BID)</b>	Business Improvement District is a neighbourhood-based entity created through a ballot process to represent the interests of businesses in the defined geographical area.
<b>Buyers Club</b>	A buyers club is a collective of businesses that come together with the effect of increased purchasing power, consolidated purchase orders, and fewer packaging and deliveries as group.

<sup>1</sup> In the context of this FSAP  
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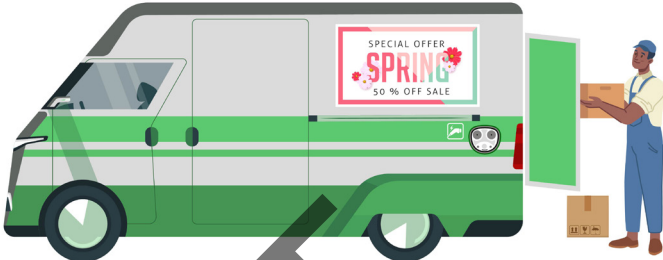


<p><b>Camden Eco Points scheme</b></p>	<p>Camden Eco Points is a reward program run by the council to incentivise residents for their sustainable choices in travel and waste management.</p>
<p><b>Central Activities Zone (CAZ)</b></p>	<p>Central Activities Zone is the commercial, business, and cultural centre of London. In Camden, it includes parts of the southern wards of the borough, such as Holborn &amp; Covent Garden, Regent's Park, Kings Cross, and St Pancras &amp; Somers Town.</p>
<p><b>Clean Air Villages</b></p>	<p>This is an initiative by Cross River Partnership, a non-profit based in London, to improve air quality in key emission hotspots in partnership with the boroughs, businesses, and the community.</p>
<p><b>Consolidation centre</b></p>	<p>A large-scale regional facility designed to collect goods (typically from suppliers) and store them for further redistribution to receiving addresses.</p> 
<p><b>Construction Management Plan (CMP)</b></p>	<p>A Construction Management Plan is submitted by a developer to the council to detail measures that will be taken by the developer to minimize the negative impacts of the construction at the site to the neighbourhood and the borough.</p>
<p><b>DEFRA</b></p>	<p>Department for Environment, Food, and Rural Affairs</p>
<p><b>Delivery and Service Management Plan (DSMP)</b></p>	<p>A Delivery and Service Management Plan is submitted by the developer to the council to detail the measures that will be taken by the developer to effectively manage deliveries and servicing demand in the neighbourhood without causing any disruption to the functioning of streets or traffic movement in the area.</p>
<p><b>Delivery Guide</b></p>	<p>A Delivery Guide is a resource shared by the council with the public community, specifically businesses, to disclose changes to the loading/unloading in the neighbourhood and proposed alternatives to deal with the changes.</p>
<p><b>DfT</b></p>	<p>Department for Transport</p>



<p><b>E-cargo bike sharing</b></p>	<p>A system to share electric-cargo/ e-cargo bikes among multiple businesses or suppliers to reduce operational costs and enable efficient use of resources.</p>
<p><b>Electric Vehicle Charging Points (EVCPs)</b></p>	<p>Electric Vehicle Charging Points are on-street or off-street locations or facilities for charging electric vehicles.</p> 
<p><b>EVCP Action Plan</b></p>	<p>Camden’s EVCP Action Plan, released in 2019, outlines the Borough’s plans for setting up electric vehicle charging points to cater to existing and future demand.</p>
<p><b>Foot porterage</b></p>	<p>A sustainable parcel delivery option, where porters deliver packages to individual addresses on foot, largely used for the first or last mile of delivery.</p> 
<p><b>Heavy Goods Vehicles (HGVs)</b></p>	<p>Heavy Goods Vehicles are larger lorries with maximum gross weight above 3.5 tonnes.</p>
<p><b>High Speed 2 (HS2)</b></p>	<p>High Speed 2 is an under-construction high-speed rail line providing zero-carbon train link between London and Birmingham.</p>



<p><b>Joint procurement partnership</b></p>	<p>A partnership among organizations with similar procurement needs and objectives to share best practices and reduce costs.</p>
<p><b>Killed and Seriously Injured (KSIs)</b></p>	<p>Killed and Seriously Injured denotes the number of people killed or seriously injured in a road crash.</p>
<p><b>Light Goods Vehicles (LGVs)</b></p>	<p>Light Goods Vehicles are smaller lorries with maximum gross weight below 3.5 tonnes.</p> 
<p><b>Freight, Servicing, and Deliveries Plan (Local FSDP)</b></p>	<p>An FSDP is a neighbourhood-level plan developed by the council to pre-empt challenges faced by delivery and servicing vehicles, particularly how freight loading and unloading, and the delivery of servicing, is impacted by proposed kerbside street changes, including introducing cycle lanes, parking etc.</p>
<p><b>London Lorry Control Scheme (LLCS)</b></p>	<p>This is a program initiated run by the London Councils to control the movement of heavy lorries (above 18 tonnes of maximum gross weight) in residential areas during night times to limit noise pollution.</p>
<p><b>Mayor's Freight and Servicing Action Plan (Mayor's FSAP)</b></p>	<p>Mayor's Freight and Servicing Action Plan is pan-London policy released in 2019 to set out the Mayor's aims to achieve safe, clean, and efficient freight operations in the city.</p>
<p><b>Mayor's Transport Strategy (MTS)</b></p>	<p>Mayor's Transport Strategy is a pan-London policy that was released in 2018 with an objective to transform London's streets, including an aim for 80% of all trips to be made on foot, by bike, or using public transport by 2041.</p>
<p><b>Micro-consolidation centre</b></p>	<p>A small-scale neighbourhood facility designed to collect deliveries or packages for further last-mile delivery to individual consumers.</p>
<p><b>Neighbouring boroughs</b></p>	<p>The neighbouring boroughs of Camden are those that share a boundary with it: Brent, Westminster, Islington, Barnet, Haringey, and City of London.</p>



<b>NOx/ NO2</b>	Nitrogen Oxides (NOx), of which Nitrogen Dioxide (NO2) is one, are a group of harmful air pollutants formed during the combustion of fossil fuels.
<b>PMs/ PM2.5/ PM10</b>	Particulate Matter (PMs), including PM2.5 and PM10, are harmful air pollutants that can cause serious health impacts to people upon exposure. They are classified based on the size of the particles: 2.5 micrometres diameter (PM2.5) and 10 micrometres diameter (PM10).
<b>Strategic Road Network (SRN)</b>	Strategic Road Network comprises England's most used network of major motorways and trunk roads, which are managed by the National Highways.
<b>Sustainable procurement charter</b>	A formal policy statement led by an organization, co-signed by other partners (typically suppliers), that outlines a commitment to follow environmentally sustainable practices in delivering a service or a contract.
<b>Traffic Dominance</b>	Traffic dominance refers to the domination of motor vehicle traffic on roads over more sustainable modes, such as walking, cycling, and public transport, leading to increased road danger, emissions, and congestion.
<b>Transport Assessment (TA)</b>	Transport Assessment is a plan submitted by the developer to the council to identify potential transport impacts of a new development to the neighbourhood and steps to mitigate them.
<b>Transport for London Road Network (TLRN)</b>	Transport for London Road Network is the network of roads in London that is directly managed by Transport for London.
<b>Ultra Low Emission Zone (ULEZ)</b>	Ultra Low Emission Zone is a boundary or area in central London within which non-compliant vehicles are subject to a charge based on the emission standards set for their vehicle and emission type.
<b>Van-sharing</b>	Van sharing is a system of sharing one or a fleet of delivery vans among multiple businesses or suppliers to reduce vehicle costs and enable efficient use of resources.
<b>Vision Zero</b>	Vision Zero is a multi-national goal of eliminating fatal and serious road casualties.